

FAQ about **Dependent Travel Not Approved (DTNA)** determinations

What has already happened?

- The **inbound base** has reviewed your forms and records and determined the needs of one or more of your dependents cannot be met at their location.
- The **inbound base** has recorded a Dependent Travel Not Approved determination.
- **Central cell** has notified you via your official email address of the final determination **and** to explain your options.
- **Central cell** has provided contact information for an Assignment Navigator.

What happens next?

- **As soon as possible**, contact the losing base EFMP-M to discuss findings, next steps, and likelihood of potential outcomes.
- Your **losing base EFMP-M Special Needs Coordinator** will review and explain the reasons for the options.

For example, Ramstein AB EFMP-M: usaf.ramstein.86-mdg.mbx.efmpm@health.mil

Option 1: Accept Reassignment

- *Contact your Assignment Navigator. They will guide you through the next steps of the process and will find a base that can meet your needs.*
- *Begin planning for your new duty station.*

Option 2: Apply for Reconsideration

- **Within 7 days** of the DTNA determination:
Click the **Reconsideration** button in MyVector
This will start the reconsideration process.
- **Within 14 days** (after the reconsideration process starts):
Submit documentation that address discrepancies, shows you have obtained care, updates medication records, and/or shows that closure of care will have occurred **before** PCS to your new duty station.

What will I need to do?

The specific requirements will vary for every case, but examples include:

- Receiving **dental care** and providing an updated dental form (1466-D),
- Updating **medication** (changing status from active to inactive or correcting inaccurate records) and submitting documentation
- Uploading a **Provider's Status of Care** memorandum explaining the reduced severity of the need and/or changes to the frequency/intensity of care
- Officially documenting **inconsistencies or inaccuracies** in records

Ramstein EFMP-M can:	Ramstein EFMP-M cannot:
<ul style="list-style-type: none"> • Act as an intermediary between the service member and the gaining base • Explain the reasons for DTNA • Provide guidance for writing a Memorandum of Record • Suggest additional items (documents and/or forms) that may be helpful 	<ul style="list-style-type: none"> • Provide contact information for the gaining base • Gather the documents you will need to submit

****Optional: Is everything on this form correct, easy to understand, and up-to-date?***

No→ {provide feedback via email (usaf.ramstein.86-mdg.mbx.efmpm@health.mil) so we can improve our services}
If you are not served by the Ramstein EFMP-M office, please verify this information with your local EFMP-M office.