

# MILITARY PERSONNEL FLIGHT

**Mon-Fri, 0800-1500hrs (closed 0800-1200 every Wed)**

Phone: DSN 480-2240 or Commercial +49 6371-47-2240

## **MPF One-Stop-Shop/Sharepoint:**

[https://usaf.dps.mil/sites/86msg/786FSS/MPF\\_OSS/SitePages/Home.aspx](https://usaf.dps.mil/sites/86msg/786FSS/MPF_OSS/SitePages/Home.aspx)

## **Customer Service/ID Cards/DEERS:**

- Walk-in: Emergencies and CAC unblock M/T/TH/FR 0800-1500; W 1200-1500
- CAC and Retiree ID by appointment only; Dependent ID – online (no appointments)
- Appointments Plus (A+): <https://booknow.appointment-plus.com/y7jgzct0/appointments>
- Email: [786fss.fspsidcards@us.af.mil](mailto:786fss.fspsidcards@us.af.mil)

## **Passports, SOFAs:**

- Walk-in: Out-Processing, Passport Pickup, Visas, SOFA pick-up, Questions
- Walk-in Hours: M/T/F 0900-1100 and 1300-1500
- Checklists and More information thru Ramstein.af.mil: Google 'Ramstein Passports and IDs'
- Appointments Plus (A+): <https://booknow.appointment-plus.com/y7jgzct0/appointments>
- E-mail: [786fss.passports@us.af.mil](mailto:786fss.passports@us.af.mil)

## **Career Development:**

- Walk-in Customers: Sign in at room 315
- Promotions: [786fss.dpmpppromotions@us.af.mil](mailto:786fss.dpmpppromotions@us.af.mil)
- Re-enlistments & Extensions: [786FSS.FSPD.Retentions@us.af.mil](mailto:786FSS.FSPD.Retentions@us.af.mil)
- Retirements & Separations: [786FSS.FSPD.Rets-Seps@us.af.mil](mailto:786FSS.FSPD.Rets-Seps@us.af.mil)
- Assignments: [786fss.dpmar@us.af.mil](mailto:786fss.dpmar@us.af.mil)
- DEROS, Command Sponsorship, Early Return of Dependents, Dependent Remaining Overseas, Student Dependent Travel, Consecutive Overseas Travel:  
[786FSS.FSPD.DEROSManagement@us.af.mil](mailto:786FSS.FSPD.DEROSManagement@us.af.mil)

## **Force Management:**

- Walk-in Customers: Sign in at room 315
- Evaluations: [786FSS.FSPM.Evaluations@us.af.mil](mailto:786FSS.FSPM.Evaluations@us.af.mil)
- Awards & Decorations: [786FSS.FSPM.AwardsDecorations@us.af.mil](mailto:786FSS.FSPM.AwardsDecorations@us.af.mil)
- Classifications, Adverse Actions/UIFs, Duty Status, SDAP, LILOs:  
[786FSS.FSPM.Classifications@us.af.mil](mailto:786FSS.FSPM.Classifications@us.af.mil)

## **Installation Personnel Readiness:**

- E-mail: [786fss.readiness@us.af.mil](mailto:786fss.readiness@us.af.mil)

## **Personnel System Management (HR System Access):**

- E-Mail: [786fss.psm@us.af.mil](mailto:786fss.psm@us.af.mil)