



Rental Policy

- Customers must have a valid Military ID and be 18 years in order to reserve or rent items from Ramstein Outdoor Recreation.
- Rentals **MUST** be returned to Outdoor Recreation by 1600 hours or will be considered late thereafter.
- Customers are responsible to pay replacement charges equal to the retail price for any equipment that is lost, stolen, or damaged.
- Late rentals will incur additional charges for each day the item is late. The late fee is assessed at 1.5x the daily rate.
- Cancellations must be made 3 business days prior to the pick-up date to receive a refund.
- Refunds will **NOT** be given for early rental returns.
- Cleaning fees up to \$50 will be assessed on items returned wet or dirty.
- Customers must reinflate SUP boards and kayaks for inspection upon return.
- Tents must be set up by customers for inspection upon return.

***For a more detailed rental policy, please reference your receipt!**